

# Converse Meeting Center

## On Demand Multi Media Conferencing

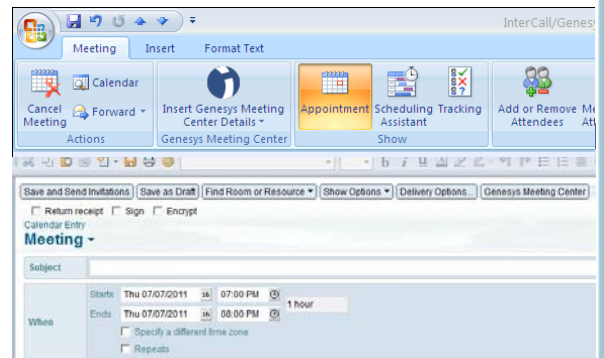


### YOUR VIRTUAL MEETING ROOM

Accomplish more in your workday with Converse Meeting Center. Meet with colleagues, clients and customers from remote locations in your own multimedia virtual meeting room, without ever leaving your office. Converse Meeting Center fully integrates voice, web and desktop video conferencing into one intuitive interface, using patented technology to ensure that voice and web are completely synchronised. Manage your meetings with simple "point" and "click" commands. All you need is a computer, Internet connectivity and a telephone or headset with a microphone.

### EASIEST AND FASTEST MEETING ACCESS

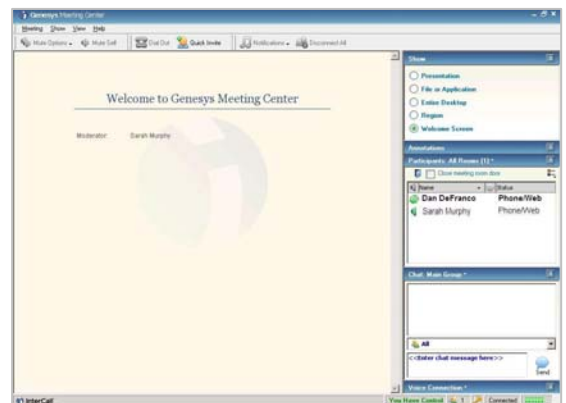
- + Quickly join or start a meeting with a simple click on the Genesys desktop icon in your system tray
- + Start and join online meetings by clicking directly from your Outlook, Lotus Notes or Instant Messenger
- + No need to remember those access and meeting numbers ever again. Converse Meeting Center automatically dials you when you start the meeting.



### POWERFUL MEETING CONTROLS

Utilise a variety of powerful meeting controls to enrich your meeting experience.

- + Share applications right from your desktop
- + Create Surveys and Quizzes and conduct Polls
- + Launch desktop video at any time during your meeting





## **ADVANCED VOICE MANAGEMENT TOOLS**

Enjoy greater control, without the hassle of extensive telephone keypad commands.

- + Mute and unmute any or all participants
- + View who is speaking in conference via the "active speaker" icon

## **MULTIPLE LEVELS OF SECURITY**

Converse Meeting Center provides industry-leading levels of access security, network security, and content security.

- + Can be customised for each meeting, passcodes set by the moderator
- + 128-bit SSL encryption for your online meetings
- + Participant view panel – showing all connections to the meeting
- + Activate Entry/Exit Tones – alerting when participants arrive or leave the meeting
- + Participant registration - require participants to pre-register for meetings

## **ONLINE ACCOUNT MANAGEMENT FEATURES**

Easily manage your account and schedule meetings through the online Conference Manager.

- + Easy-to-use interface
- + Access to online meeting reports
- + 24x7 Live Technical Support

## **PARTICIPANT FUNCTIONALITY**

Participants enjoy seamless entry to your meetings, and you can easily control their connections.

- + No plug-ins or downloads needed for participants to join
- + Application control can be passed to participants

Participants can join meetings via numerous browsers and operating systems including: IE 6.0 + (Windows), Firefox 2.0 + (Windows/Mac/Linux), Safari 2.0 + (Mac).

## **COMPREHENSIVE LANGUAGE SUPPORT**

Use the global capabilities to offer access to InterCall Unified Meeting from anywhere in the world. In addition to English, language localisation for all major European languages includes:

- + French
- + Spanish
- + German
- + Italian
- + Swedish
- + Dutch

Support for Chinese (Traditional & Simplified), Japanese, Korean and Brazilian Portuguese languages is also available.

## **INTEGRATES WITH YOUR EVERYDAY OFFICE TOOLS**

Genesys Meeting Center is integrated with commonly used office tools to make your online meeting experience even more compelling.

- + Schedule meetings via Microsoft Outlook or Lotus Notes
- + Display Microsoft PowerPoint presentations
- + Invite participants using MSN Messenger, Lotus Sametime IM and Microsoft Office Communicator IM

0845 873 9900